

## Pattern Identification

1. It was observed that 5 out of 5 participants (Didn't know what to do when tasked to remove items from cart). This means that (all the users confused when asked to remove items from cart).
2. It was observed that 4 out of 5 participants (Acted confused when in the map, didn't know where to click). This means that (most users are having trouble with map design and want more guidelines or options to help finding restaurants easier and simple).
3. It was observed that 3 out of 5 participants (A way to manage other items more easily that may be visible). This means that (a couple of users want visual elements to help with items not just in cart).
4. It was observed that 4 out of 5 participants (Thought the process was perfectly fine and had no trouble navigating straightforwardly). This means that (most users really enjoyed the process wholly and navigating was not a problem).
5. It was observed that 2 out of 5 participants (Felt confident after finishing the checkout process). This means that (a couple of users had some confidence boost after completing the process).